

IMPORTANT NOTICE

TO: ALL ALBERTA AGENTS, ADJUSTERS & BROKERS

RE: COVID-19 RESPONSE

This is to let you know that the Alberta Insurance Council (“AIC”) continues to be available to you, our stakeholders, during these difficult and unprecedented times. Our Business Continuity Plan allows us to continue to offer full licensing services remotely through online access.

The health and safety of our staff and our stakeholders is our primary concern and as a result we have cancelled qualifying examinations until further notice.

License renewals will commence May 1, 2020 and we do not anticipate any delays or disruption.

The AIC is aware of the stress and uncertainty that this challenging environment is causing. In light of this and with the support of the Accreditation Committee, **the AIC will update your licensing record to provide you with 5 hours of continuing education for all Certificates of Authority which you currently hold.**

Many course providers offer approved courses via webinar/internet delivery and we encourage you to complete the remaining 10 hours of education necessary to renew all Certificates of Authority which you currently hold.

The AIC is available by phone at Edmonton (780)421-4148 & Calgary (403)233-2929 or by email at: licensing@abcouncil.ab.ca

Please follow all health and safety guidelines during these challenging times. We assure you of our commitment to continue to provide all services possible going forward.

March 23, 2020