

## Exam Information - General Level 2

The examination consists of one hundred (100) multiple choice questions. Each multiple choice question is worth one (1) mark. The pass mark is 70%. The time allowed to write the examination is two (2) hours.

The examination was developed by a team of experienced insurance professionals. It is revised periodically and with any legislative changes to the insurance industry. Passing the General Level 2 exam entitles the individual to be eligible to apply for a General level 2 certificate of authority, removing the mandatory supervision requirement.

### Technical Skills & Risk Management (60%)

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| <ul style="list-style-type: none"><li>• Property Insurance (Personal Property) Fundamental Principles Tenant Insurance Homeowners Insurance Condominium Insurance Farm Insurance Seasonal Insurance Endorsements Other (Rented &amp; Mobile Home)</li></ul> | <ul style="list-style-type: none"><li>• Crime Boiler &amp; Machinery Surety Specialized Forms (Contractors, Garage) Marine</li></ul>  | <ul style="list-style-type: none"><li>• Standard Coverages (Sections A, B &amp; C) (SPF #1) Endorsements</li></ul>  |
| <ul style="list-style-type: none"><li>• Property Insurance (Commercial Property) Fundamental Principles Policy Structure Building Coverage Stock Coverage Equipment Coverage Business Interruption Endorsements and Additional Coverages</li></ul>          | <ul style="list-style-type: none"><li>• Liability Insurance (Personal Lines) Fundamental Principles Policy Structure Standard Coverages</li><li>• Liability Insurance (Commercial Lines) Fundamental Principles Policy Structure Standard Coverages</li><li>• Travel Insurance</li><li>• Automobile Insurance (Personal automobile) Fundamental Principles Policy Structure</li></ul> | <ul style="list-style-type: none"><li>• Automobile Insurance (Commercial Automobile) Fundamental Principles Policy Structure and Coverages Standard Coverages Endorsements</li><li>• Risk Management Skills Identify Exposures Risk Analysis Identify Alternatives Select Techniques Implement Monitor &amp; Modify</li></ul> |

### Ethics & Professionalism (20%)

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| <ul style="list-style-type: none"><li>• Financial Handling</li><li>• Insurance Policy Maintenance</li><li>• Privacy and Confidentiality</li></ul> | <ul style="list-style-type: none"><li>• Claims Process Management</li><li>• Client Recommendation</li><li>• Insurance Policy Management</li></ul> | <ul style="list-style-type: none"><li>• Knowledge of Limitations</li><li>• Career Development</li><li>• Errors &amp; Omissions</li></ul> |
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Industry Knowledge (20%)

- Market Trends
- Role of Underwriter
- Concept of Reinsurance
- Concept of Facility
- Role and Benefits of Insurance in Society
- Role of Insurer
- Role of Regulatory Body
- Industry Associations